

Life Teen Summer Camp Auckland 2022 Cancellation Policies

When cancellations are necessary, the Catholic Diocese of Auckland seeks to ensure that they are processed with fairness. In the event of a cancellation, the policies below intend to balance the costs to the individual and the costs to the Catholic Diocese of Auckland.

Deposit Payments

- Prior to 28 November 2021, deposit payments of \$100 per group are due within two weeks of registration.
 - This is necessary to secure your space at camp. The Catholic Diocese of Auckland reserves the right to cancel any registration if deposits are not received by the deadline.
- Deposit payments are non-refundable, except where Life Teen Summer Camp is cancelled due to COVID-related restrictions or other unforeseen circumstances (see below).
 - Where an entire group or individual members of your group are unable to attend Life Teen Summer Camp Auckland, their deposit payment(s) are non-refundable.
 - Where an individual is unable to attend Life Teen Summer Camp Auckland, their deposit payment can be applied to the remaining balance of their group.

Final Balance Payments

- Final balance payments are due by **28 November 2021**. If you register after 28 November 2021, final balance payments are due within two weeks of registration.

Cancellation by a Group or Individual

- Where a cancellation is made by a group or individual prior to 28 November 2021, your final balance money paid for registration will become eligible for a refund with the Catholic Diocese of Auckland. The \$100 deposit payment is non-refundable.
- Where a cancellation is made by a group or individual between 29 November 2021 and 31 December 2021, \$100 of each individual registration cancelled will be non-refundable, to contribute to covering the costs incurred by the Catholic Diocese of Auckland.
- After 31 December 2021, registration costs become non-refundable for cancellations made by a group or individual. This is necessary to contribute to covering the costs incurred by the Catholic Diocese of Auckland.
- Where an individual is unable to attend Life Teen Summer Camp Auckland, their registration can be transferred to someone else. If you need

to transfer a registration, it is important to communicate this to the Catholic Diocese of Auckland as soon as possible.

Cancellation or Postponement due to COVID-Related Restrictions

- Where Life Teen Summer Camp Auckland is cancelled due to COVID-related restrictions, any registration costs paid will become eligible for a refund.
- Where Life Teen Summer Camp Auckland is postponed due to COVID-related restrictions, any registration costs paid will be held by the Catholic Diocese of Auckland, in anticipation that those registered will attend Life Teen Summer Camp Auckland on the revised dates.
 - Where Life Teen Summer Camp Auckland is postponed due to COVID-related restrictions, any registration costs paid will become eligible for a refund, upon the request of the group or individual in question to opt-out from attending Life Teen Summer Camp Auckland on the revised dates.

Cancellation due to Unforeseen Circumstances

- If, due to unforeseen circumstances, the Catholic Diocese of Auckland cancels Life Teen Summer Camp Auckland, any registration costs paid will become eligible for a refund.

Overcoming Financial Barriers

- Where registration costs present a barrier to participation in Life Teen Summer Camp Auckland, it is the desire of the Catholic Diocese of Auckland to minimise these barriers as much as possible. If registration costs or the deadlines associated with them present a challenge for your group or individuals in your group, please communicate with us. The Catholic Diocese of Auckland wishes to do everything it can to assist you with overcoming these challenges.

Contact Us

- If you have additional questions or you would like to contact us, please contact Samuel at samuelb@cda.org.nz.

